



# **Bewertungsverfahren für Qualitätsmanagementsysteme im Krankenhaus (German Edition)**

*Petra Böcker*

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Akademische Arbeit aus dem Jahr 2005 im Fachbereich Pflegemanagement / Sozialmanagement, Note: 1,3, Hochschule Bremen, Sprache: Deutsch, Abstract: In dieser Arbeit werden die wichtigsten Ansätze der vier Qualitätsmanagementsysteme und Bewertungsverfahren vorgestellt, die in der deutschen Krankenhauspraxis am häufigsten eingesetzt werden: DIN EN ISO 9001:2000 ff.-Modell, EFQM-Modell für Excellence, KTQ®/ proCumCert-Modell und das Modell Joint Commission International Accreditation. Die Darstellungen der Verfahren sind nach dem gleichen Schema (Historie, Aufbau des Modells, Methodik, Zertifizierung) aufgebaut.

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