



Knowledge Management and Organizational Memories

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Knowledge Management and Organizational Memories presents models, methods, and techniques for building, managing and using corporate memories. These models incorporate knowledge bases, ontologies, documents, FAQs, workflow systems, case-based reasoning systems, multi-agent systems, and CSCW. The book is divided into five parts: methods; knowledge-based approaches; ontologies and documents; case-based reasoning approaches; and distributed and collaborative approaches.

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